







CRC FINANCIAL EDUCATION CENTRE (CFEC)

# TRAINING CALENDAR 2025



#### **OUR** Products

CRC Monitors & Alerts (Individual)



**CRC Batch Processing** 



**CRC Dishonored Instrument Verification System** 



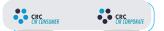
CRC Credit Advisory & Consulting Service



**CRC Credit Overview Notification Plus** 



**CRC Credit Information Report** 



**CRC** Delay Propensity



**CRC Score Individual** 



CRC Self Equiry (Consumer/Corporate)



**CRC Risk Calculator** 



**CRC Portfolio Monitoring Review** 



**CRC** Prospecta



**CRC Returnex** 



**Account Aggregator CDAL** 



#### **ABOUT CFEC**

CRC Financial Education Centre (CFEC) is the training arm of CRC Credit Bureau Limited. At CFEC, we understand the required competence for workforce performance improvement and provide capacity development support to financial and non-financial institutions. Our collaboration with international partners has expanded the usage and acceptability of our training, enabling access to international content.

For over ten years, our wealth of knowledge and experience have enabled us provide training for partners across all sectors of the Nigeria economy and other select countries, enhancing workforce motivation, productivity and return on investment for stakeholders.

We deliver diverse courses to expand the knowledge of participants in areas such as credit risk, customer service, data analytics, debt recovery, portfolio management, relationship management and enterprise risk and resilience management among others.

Our training methodology ranges from instructor-led, case studies, experiential learning and role-play among others. We deliver in-house programmes carefully curated to cater to the needs of clients for business proficiency at the client's venue of choice, while open enrolment trainings are delivered onsite at our facility or virtually.

Expert and experienced facilitators at CFEC are versatile in all areas of our focus delivering valuable impact on training programmes, while testimonials from noble clients affirm our valuable contributions to growth and impact of our offerings. Training programmes are delivered 'inhouse' at your location or any venue of your choice or as open enrolment at our training facility.

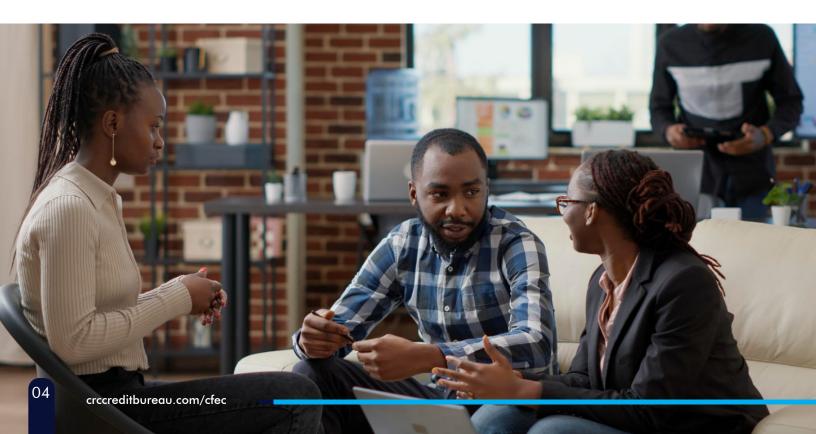


#### **ENROLL WITH US TODAY!**

At CRC Financial Education Centre (CFEC), all courses are offered using expert facilitators with case studies to ensure in-depth knowledge and understanding of the courses. We apply global insights and best practices in our training services.

CFEC was accredited as an Education Training Service Provider (ETSP) on 2nd July 2021, by The Chartered Institute of Bankers of Nigeria (CIBN) for the Banking and Finance Industry. This is in line with The Central Bank of Nigeria (CBN) competency Framework for the Nigerian Banking Industry towards the part of entrenching a sequenced competency development programme that will build capacity for the stability of the financial system.

For every course enrolled and successfully completed with us, there is a certificate awarded to participants.



#### **CRC FINANCIAL EDUCATION CENTRE — CFEC**

Virtual/Physical Training Programmes For All Sectors

S/N	Course Title	Duration	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Virtual Training Fee(Naira)	Physical Training Fee(Naira)
1	ADVANCED CREDIT AND FINANCIAL RATIO ANALYSIS	3 Days	5-7	-	-	21-23	-	-	-	1-3	-	-	220,000.00	260,000.00
2	ADVANCED CREDIT PORTFOLIO MANAGEMENT	2 Days	-	-	29-30	-	-	-	4-5	-	-	24-25	165,000.00	187,500.00
3	ADVANCED CREDIT RISK AND DELINQUENCY MANAGEMENT	3 Days	-	26-28	-	-	4-6	-	-	-	8-10	-	220,000.00	260,000.00
4	DATA MINING & SPREADSHEET APPLICATION FOR BUSINESS REPORTING	3 Days	-	-	15-17	-	-	2-4	-	-	-	5-7	220,000.00	260,000.00
5	ADVANCED QUALITY RISK ASSET CREATION & DEFAULT MANAGEMENT	3 Days	12-14	-	-	14-16	-	-	-	10-12	-	-	220,000.00	260,000.00
6	BUSINESS DATA ANALYTICS AND VISUALIZATION WITH POWER BI	3 Days	-	19-21	-	-	-	28-30	-	-	15-17	-	220,000.00	260,000.00
7	WORKING CAPITAL ANALYTICS: CASHFLOW CYCLES AND ANALYSIS	2 Days	-	-	3-4	-	-	-	6-7	-	-	3-4	165,000.00	187,500.00
8	MANAGING A DIVISION: DRIVING PROFITABILITY	3 Days	-	-	9-11	-	-	9-11	-	-	-	12-14	220,000.00	260,000.00
9	OUTSIDE-IN CUSTOMER RETENTION STRATEGIES	2 Days	-	-	7-8	-	-	-	12-13	-	-	10-11	165,000.00	187,500.00
10	ENTREPRISE-WIDE RISK AND RESILENCE MANAGEMENT	3 Days	26-28	-	-	7-9	-	-	-	17-19	-	-	220,000.00	260,000.00
11	FRAUD PREVENTION AND MANAGING COMPLIANCE IN WORKPLACE	2 Days	-	-	-	5-6	-	-	14-15	-	-		165,000.00	187,500.00
12	ANTI-MONEY LAUNDERING & COMBATING THE FINANCING OF TERRORISM IN MONEY SERVICE BUSINESS	3 Days	-	12-14	-	-	18-20	-	-		22-24	-	220,000.00	260,000.00
13	INTEGRATED RISK MANAGEMENT AND ORGANISATIONAL SUSTAINABILITY	2 Days	-	-	-	12-13	-	-	18-19	-		-	N165,000.00	N187,500.00

#### **ALL PRICES ARE EXCLUSIVE OF VAT**

#### **CRC FINANCIAL EDUCATION CENTRE — CFEC**

Virtual/Physical Training Programmes For All Sectors

S/N	Course Title	Duration	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Virtual Training Fee (Naira)	Physical Training Fee (Naira)
14	market, liquidity and asset liability risk management	2 Days	-	-	-	19-20	-	-	21-22	-	6-7	-	165,000.00	187,500.00
15	LOAN WORKOUT AND REMEDIAL MANAGEMENT	2 Days	-	-	-	26-27	-	-	26-27	-	13-14	-	165,000.00	187,500.00
16	RISK-BASED INTERNAL AUDITING	3 Days	-	-	23-25	-	-	16-18	-	-	-	19-21	220,000.00	260,000.00
17	EXCEL AND POWER POINT FUSION	3 Days	19-21	-	-	28-30	-	-	-	24-26	-	-	220,000.00	260,000.00
18	TREASURY PRODUCTS AND RISK MANAGEMENT	2 Days	10-11	-	-	-	-	-	28-29	-	20-21	-	165,000.00	187,500.00
19	DEVELOPING & SUSTAINING THE AGRIBUSINESS VALUE CHAIN	2 Days	-	3-4	-	-	-	24-25	-	-	-	-	165,000.00	187,500.00
20	LEADING WITH EMOTIONAL INTELLIGENCE IN THE WORKPLACE	2 Days	24-25	-	-	-	10-11	-	-	8-9	-	-	165,000.00	187,500.00
21	CYBER RISK MANAGEMENT AND PREVENTION STRATEGIES	3 Days	-	5-7	-	-	24-26	-	-	-	29-31	-	220,000.00	260,000.00
22	MITIGATING CYBER THREATS AND RISKS: PROVIDING SOLUTIONS FOR SENIOR EXECUTIVES	2 Days	-	17-18	-	-	-	21-23		15-16	-	-	220,000.00	260,000.00
23	RISK ANALYTICS: DATA-DRIVEN RISK MANAGEMENT	2 Days	17-18	-	-	-	-	7-8	-	29-30	-	-	165,000.00	187,500.00
24	FINANCE FOR NON-FINANCE MANAGERS	3 Days	-	12-14	-	-	-	28-30	-	-	-	19-21	220,000.00	260,000.00
25	MASTERING RELATIONSHIP MANAGEMENT STRATEGIES FOR BUEINESS GROWTH	2 Days	-	3-4		-	10-11	-	-	-	6-7	-	165,000.00	187,500.00

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#### **CRC FINANCIAL EDUCATION CENTRE — CFEC**

Virtual/Physical Training Programmes For MFBs / MFIs

S/N	Course Title	Duration	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Virtual Training Fee (Naira)	Physical Training Fee (Naira)
1	EFFECTIVE CREDIT RISK MANAGEMENT AND ADMINISTRATION PROCESS	1 Day	3	-	-	-	3	-	-	-	3	-	N54,000.00	N69,000.00
2	21ST CENTURY CUSTOMER-CENTRIC MARKETING AND KEY ACCOUNT MANAGEMENT SKILLS	1 Day	4	-	-	-	17	-	-	-	7	-	N54,000.00	N69,000.00
3	DATA MANAGEMENT AND ANALYTICS FOR 21ST CENTURY WORKFORCE USING EXCEL	1 Day	-	10	-	-	-	28	-	4	-	-	N54,000.00	N69,000.00
4	LEADERSHIP PRACTICES DRIVING HIGH PERFORMING TEAMS	1 Day	-	11	-	-	-	1	-	23	-	18	N54,000.00	N69,000.00
5	LENDING FUNDAMENTALS AND CONSUMER CREDIT ASSESSMENT	1 Day	13	-	-	15	-	-	20	-	16	-	N54,000.00	N69,000.00
6	MITIGATING FRAUD RISK WITH EFFECTIVE INTERNAL CONTROLS	1 Day	11	-	-	-	24	-	-	-	21	-	N54,000.00	N69,000.00
7	CORPORATE GOVERNANCE AND ORGANISATIONAL SUSTAINABILITY	1 Day	-	-	14	-	-	-	11	-	14	-	N198,000.00	N225,000.00
8	LOAN PORTFOLIO MANAGEMENT & DEBT RECOVERY STRATEGIES	1 Day	-	-	22	-	-	-	1	-	30	-	N54,000.00	N69,000.00
9	BUSINESS GROWTH STRATEGIES: NEW MARKET PENETRATION	1 Day	-	6	-	2	-	-	-	22	-	26	N75,000.00	N96,000.00
10	INTEGRATED APPROACH FOR NEW PRODUCT DEVELOPMENT	1 Day	-	27	-	-	-	14	-	-	-	27	N54,000.00	N69,000.00
11	CONDUCTING EFFECTIVE SME CREDIT RISK REVIEW PROCESS	1 Day	-	19	-	19	-	15	-	-	-	17	N54,000.00	N69,000.00

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## TRACK YOUR TEAM'S PARTICIPATION WITH OUR CFEC POST TRAINING REPORT

We provide a detailed report on every in-house training course to track your team's participation and the programme effectiveness.

We value the importance of learners' feedback and pride ourselves in consistently developing new ways of ensuring our clients receive optimal value from programmes they attend. The post-in-house training report offers Human Resources Managers and Talent/Learning and Development Managers the following values:



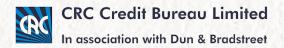






#### Discount!

Take advantage of a 10% discount when you register four (4) participants or more on our open enrollment training programme.



### **Boost Your Revenue with CRC Credit Bureau's Reseller as a Service (RAAS)**

Elevate your business by offering CRC Credit Bureau's credit monitoring services directly on your website or mobile app!

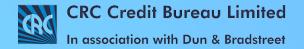
Why Partner with CRC?





Become our Partner!!!

Contact salesandmarketing@crccreditbureau.com to get started.

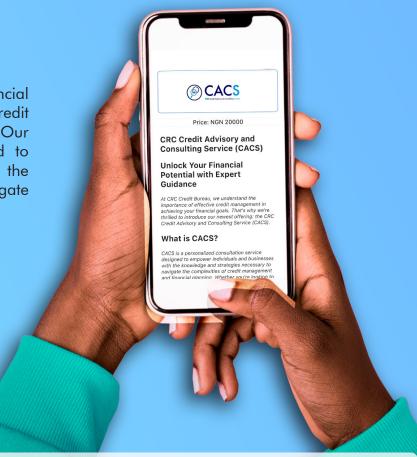




## Unlock Your Financial Potential with CRC Credit Bureau's CACS

Are you ready to take control of your financial future? Look no further than CRC's Credit Advisory and Consulting Service (CACS). Our tailored consultation services are designed to empower individuals and businesses with the knowledge and strategies necessary to navigate the complexities of credit management.

- » Discover the Benefits of CACS
- » Personalized Consultation
- » Comprehensive Assessment
- » Actionable Recommendations
- » Ongoing Support



Connect with support@crccreditbureau.com to get started.





#### **CALL US ON**

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