CRC Credit Bureau Limited
In association with Dun & Bradstreet

CRC FINANCIAL EDUCATION CENTRE

2027



CRC FINANCIAL EDUCATION CENTRE (CFEC)

TRAINING CALENDAR

CIBN ACCREDITED

CRC PRODUCTS

CRC Credit Information Report

CRC Score (Individual)

Accout Aggregator CDAL

CRC Profile 360

CRC Returnex

CRC Risk Calculator

CRC Self Enquiry (Consumer/Corporate)

CRC I-CONplus/CRC I-CONplus Premium

CRC Monitors & Alerts (Individual) / CRC Monitors & Alerts (Individual) Premium

CRC Credit Advisory & Consulting Service

Market Overview

CRC Batch Processing

CRC Prospecta & Skip Tracing

CRC Dishonored Instrument Verification System

CRC Portfolio Monitoring Review



ABOUT US

CRC Financial Education Centre (CFEC) is the training arm of CRC Credit Bureau Limited. At CFEC, we understand the required competence for workforce performance improvement and provide capacity development support to financial and non-financial institutions. Our collaboration with international partners has expanded the usage and acceptability of our training, enabling access to international content.

For over ten years, our wealth of knowledge and experience have enabled us provide training for partners across all sectors of the Nigeria economy and other select countries, enhancing workforce motivation, productivity and return on investment for stakeholders.

We deliver diverse courses to expand the knowledge of participants in areas such as credit risk, customer service, data analytics, debt recovery, portfolio management, relationship management and enterprise risk and resilience management among others.

Our training methodology ranges from instructor-led, case studies, experiential learning and role-play among others. We deliver in-house programmes carefully curated to cater to the needs of clients for business proficiency at the client's venue of choice, while open enrolment trainings are delivered onsite at our facility or virtually.

Expert and experienced facilitators at CFEC are versatile in all areas of our focus delivering valuable impact on training programmes, while testimonials from noble clients affirm our valuable contributions to growth and impact of our offerings. Training programmes are delivered 'in-house' at your location or any venue of your choice or as open enrolment at our training facility.

ENROL WITH US

At CRC Financial Education Centre (CFEC), all courses are offered using expert facilitators with case studies to ensure in-depth knowledge and understanding of the courses. We apply global insights and best practices in our training services.

CFEC was accredited as an Education Training Service Provider (ETSP) on March 18, 2021, by The Chartered Institute of Bankers of Nigeria (CIBN) for the Banking and Finance Industry. This is in line with The Central Bank of Nigeria (CBN) competency Framework for the Nigerian Banking Industry towards the part of entrenching a sequenced competency development programme that will build capacity for the stability of the financial system.

For every course enrolled and successfully completed with us, there is a certificate awarded to participants.



TRACK YOUR TEAM'S PARTICIPATION WITH OUR CFEC POST TRAINING REPORT

We provide a detailed report on every in-house training course to track your team's participation and the programme effectiveness.

We value the importance of learners' feedback and pride ourselves in consistently developing new ways of ensuring our clients receive optimal value from programmes they attend. The post-in-house training report offers Human Resources Managers and Talent/Learning and Development Managers the following values:

- Understand the effectiveness of the training content and overall programme
- Sufficient understanding of your team's participation during the training session
- Overall post training recommendations for future learning



CRC FINANCIAL EDUCATION CENTRE-CFEC

VIRTUAL/PHYSICAL TRAINING PROGRAMMES FOR ALL SECTORS

S/N	Course Title	Duration	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Virtual Training	Physical Training
1	21st Century Customer Centric Marketing and Key Account Management Skills	1 day		8				19						N75,000.00	N96,000.00
2	Advanced Cashflow and Working Capital Management	2 days								13-14				N175,000.00	N200,000.00
3	Anti-Money Laundering & Combating the Financing of Terrorism in Financial Institutions	3 days				4-6								N250,000.00	N280,000.00
4	Business Growth Strategies for New Market Penetration	1 day			26					29				N100,000.00	N120,000.00
5	Business Data Analytics and Visualization with Power BI	3 days					1-3							N250,000.00	N280,000.00
6	Cyber Risk Management and Prevention Strategies	3 days									12-14			N250,000.00	N280,000.00
7	Corporate Governance and Organizational Sustainability	1 day						26						N198,000.00	N225,000.00
8	Data Mining & Spreadsheet Application for Business Reporting	3 days										3-5		N250,000.00	N280,000.00
9	Business Data Management and Analytics for 21st Century Workforce Using Excel and Power BI	2 days							17-18					N175,000.00	N200,000.00
10	Data Management and Analytics for 21st Century Workforce Using Excel	2 days				10-11								N175,000.00	N200,000.00
11	Enterprise-Wide Risk and Resilience Management	3 days			5-7							9-11		N250,000.00	N280,000.00
12	Effective Collaboration and Teamwork for Peak Performance	1 day		4						23				N75,000.00	N96,000.00
13	Fraud Prevention and Managing Compliance in Workplace	2 days				19-20								N175,000.00	N200,000.00
14	Finance for Non Finance Managers	3 days							2-4					N220,000.00	N260,000.00
15	Financial Statement Analysis and Modelling with Excel	3 days			12-14					6-8				N220,000.00	N260,000.00

CRC FINANCIAL EDUCATION CENTRE-CFEC

VIRTUAL/PHYSICAL TRAINING PROGRAMMES FOR ALL SECTORS

S/N	Course Title	Duration	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Virtual Training	Physical Training
16	Integrated Risk Management and Organisational Sustainability	2 days						5-6						N175,000.00	N200,000.00
17	Leading with Emotional Intelligence in the Workplace	2 days		22-23									6-7	N175,000.00	N200,000.00
18	Mastering Relationship Management Strategies for Business Growth	2 days							23-24					N175,000.00	N200,000.00
19	Mitigating Fraud Risk with Effective Internal Controls	1 day		3						30				N75,000.00	N96,000.00
20	Productive Use of Excel 365 and Power Point Fusion	3 days												N250,000.00	N280,000.00
21	Risk Based Internal Auditing	3 days							9-11			15-17		N250,000.00	N280,000.00
22	Strategic Leadership Practices for Senior Managers	1 day			1						7			N100,000.00	N120,000.00
23	Strategic Planning in a Volatile Business Environment	1 day			8									N100,000.00	N120,000.00
24	Turning Customers into Lifelong Partners	2 days					10-11							N175,000.00	N200,000.00
25	Treasury and Risk Management: Identifying, Evaluating and Mitigating Financial Risks	2 days				24-25						29-30		N175,000.00	N200,000.00
26	Understanding the IFRS Framework: Principles, Concepts, and Guidelines	2 days				13-14								N175,000.00	N200,000.00
27	Building an Effective Compliance Management Framework in the Workplace	2 days					15-16							N175,000.00	N200,000.00
28	Compliance Risk Management and Regulatory Governance	2 days								20-21				N175,000.00	N200,000.00
29	Financial Reporting, Controls and Compliance	2 days										1-2		N175,000.00	N200,000.00
30	Effective Planning and Budgeting	2 days				27-28								N175,000.00	N200,000.00

CRC FINANCIAL EDUCATION CENTRE-CFEC

VIRTUAL/PHYSICAL TRAINING PROGRAMMES FOR MFBs/MFIs

S/N	Course Title	Duration	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Virtual Training	Physical Training
1	Advanced Credit and Financial Ratio Analysis	3 days					7-9					22-24		N250,000.00	N280,000.00
2	Advanced Credit Portfolio Management	2 days						12-13						N175,000.00	N200,000.00
3	Advanced Credit Risk and Delinquency Management	3 days			19-21						19-21			N250,000.00	N280,000.00
4	Advanced Quality Risk Asset Creation & Default Management	3 days						28-30						N250,000.00	N280,000.00
5	Conducting Effective SME Credit Review Process	1 day	15					1				8		N100,000.00	N120,000.00
6	Effective Credit Risk Management and Administration Process	1 day	17						26					N75,000.00	N96,000.00
7	Lending Fundamentals and Consumer Credit Assessment	1 day					21							N75,000.00	N96,000.00
8	Loan Portfolio Management and Recovery Strategies	1 day	22				28				28			N75,000.00	N96,000.00
9	Loan Workout and Remedial Management	2 days							30-31					N175,000.00	N200,000.00
10	Mastering Credit Underwriting: Framework for Sound Lending Decision	2 days		16-17						15-16				N175,000.00	N200,000.00
11	Credit Risk Awareness for Sales Teams	1 day		24				8			11			N75,000.00	N96,000.00
12	Moral Conduct and Etiquette in Modern Microfinance Banking (MFB/MFI)	1 day				31							1	N75,000.00	N96,000.00
13	Sales Performance Management and Target Achievement for Managers	1 day		18				15						N100,000.00	N120,000.00
14	SME Banking Sales and Relationship Management	1 day			15						15			N100,000.00	N120,000.00
15	Driving Sales Performance in POS: From Terminal Deployment to Active Transaction Volume	2 days								1-2				N175,000.00	N200,000.00
16	Aml/Cft Compliance for Digital and Fintech Businesses	2 days							19-20					N175,000.00	N200,000.00
17	Lead Generation, Negotiation and Influencing Skills for Loan Sales Professionals	1 day			2						18			N75,000.00	N96,000.00

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Get expert consultation to understand and improve your credit profile.

With the CRC **Credit Advisory & Consulting Service (CACS),** you get personalised credit assessment, expert consultation and practical strategies to help you improve your credit standing and make smarter financial decisions.

Ready to take charge of your credit journey?
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CALL US ON

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